

Subject: RE: Team Viewer crashed
From: Henna Sherzai <hsherzai@downtownla.com>
Date: 05/01/2017 01:49 PM
To: Kevin Begovich <kpbegovich@me.com>, Suzanne Holley <sholley@downtownla.com>
CC: Nhien Lasky <nlasky@ccala.org>, Brian Raboin <braboin@downtownla.com>

If Brian is available it wouldn't hurt to have him try. Just so we can make sure we know what the issue is while you're at home to test it out.

From: Kevin Begovich [mailto:kpbegovich@me.com]
Sent: Monday, May 01, 2017 1:30 PM
To: Suzanne Holley <sholley@downtownla.com>
Cc: Henna Sherzai <hsherzai@downtownla.com>; Nhien Lasky <nlasky@ccala.org>; Brian Raboin <braboin@downtownla.com>
Subject: Re: Team Viewer crashed

Oh, crashed server makes sense.

The email link I had from Herman was the last bookmark I had at home and I haven't had to log in remotely since. I tried the email link you sent. I tried logging in under kbegovich@downtownla.com, kbegovich@downtownla, and kbegovich and all are saying incorrect user ID.

Unless Henna or Nhien see anything time-sensitive happening today, I could use the time to focus on the broker kit layout. In that case, it wouldn't be necessary for Brian to go to the office just for me. If he was going anyway, then I would have to walk him through a few steps on my computer to get back to the app log-in.

Henna, Nhien? What do you think?

-Kevin

On May 1, 2017, at 1:13 PM, Suzanne Holley <sholley@downtownla.com> wrote:

The dcbidla is the server that crashed. To log on to Outlook 365, go to <https://login.microsoftonline.com/>. Brian is downtown and can turn on your computer at work. Do you want him to do that?

Thanks.

Suzanne

From: Kevin Begovich [<mailto:kpbegovich@me.com>]

Sent: Monday, May 01, 2017 12:52 PM

To: Henna Sherzai; Michael Filson; Nhien Lasky; Nick Griffin; Joanne Danganan

Cc: Suzanne Holley

Subject: Team Viewer crashed

Hi everyone,

My Team Viewer app crashed and I am not able to log back in to my work computer. It's possible it made the whole computer restart, because it has happened before. And now the webmail link (<https://mail.dcbidla.com/owa>) is not working as well. I think that probably has to do with the IT transition?

Anyway, I will be mostly working on layout ideas for the Make It Yours broker kit for the rest of today. If anything should come up and you need to contact me, please use this email or feel free to call or text me at 917-402-7233.

See you tomorrow.

- Kevin